

UMC Practice Test Questions and Answers

1. What does a water utility use a flow meter for?

- A) To track water quality
- B) To measure chlorine levels
- C) To measure water usage and system performance
- D) To filter sediment

2. Which tool helps prioritize risks in utility systems?

- A) Customer feedback report
- B) Risk matrix
- C) Operating budget
- D) Equipment inventory

3. Why is transparency important in utility customer service?

- A) To reduce service delivery time
- B) To minimize public outreach costs
- C) To gain public trust and accountability
- D) To increase water pressure

4. What is the purpose of the Safe Drinking Water Act (SDWA)?

- A) To manage stormwater discharges
- B) To regulate industrial discharge
- C) To ensure safe public drinking water
- D) To control pesticide usage

Answers: 1-C 2-B 3-C 4-C

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