

# DPSST Practice Test Questions and Answers

## 1. What does SWOT analysis evaluate?

- A) Strengths, Weaknesses, Opportunities, and Threats
- B) Systems, Workflows, Operations, and Technology
- C) Sales, Workers, Outputs, and Timelines
- D) Standards, Warranties, Objectives, and Targets

## 2. What is the 'use of force continuum'?

- A) A list of laws
- B) Hierarchy of force options
- C) A training video
- D) A list of suspects

## 3. What is a root cause analysis used for?

- A) To identify the underlying cause of a problem rather than just addressing symptoms
- B) To assign blame to individuals who made mistakes
- C) To calculate the financial cost of errors
- D) To document problems for annual reporting

## 4. What should you avoid during a conflict?

- A) Using a calm tone.
- B) Showing empathy.
- C) Raising your voice or becoming aggressive
- D) Listening actively.

**Answers: 1-A 2-B 3-A 4-C**

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