

ACT Practice Test Questions and Answers

1. Why is feedback important in a training session?

- A) Feedback helps learners improve
- B) Feedback discourages participation
- C) Feedback should be given only at the end
- D) Feedback is unnecessary in training

2. What does the PDCA cycle stand for in quality management?

- A) Price, Demand, Cost, Assessment
- B) Plan, Do, Check, Act
- C) Prepare, Document, Certify, Approve
- D) Predict, Design, Create, Adapt

3. Which factor ensures fairness in credentialing assessments?

- A) Standardized testing procedures
- B) Variable scoring criteria
- C) Unstructured assessments
- D) Trainer discretion in grading

4. What is a key characteristic of effective training delivery?

- A) Providing a one-size-fits-all lecture
- B) Using clear and engaging content
- C) Minimizing interaction with learners
- D) Avoiding visual aids in presentations

Answers: 1-A 2-B 3-A 4-B

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